

## TERMS AND CONDITIONS

The customer accepts these terms for services supplied by said company.

1. That the property to be removed is owned by the customer.
2. If additional services are required other than those set out in the quotation the customer agrees to pay for the costs of these additional services.
3. Dangerous goods, explosives, corrosives and flammables of any nature must not be included for shipment.
4. All charges as set out in the quotation will be paid prior to or on the collection of the goods.
5. The quotation is subject to changes in rates of exchange, government levies and taxes, shipping and airline rates in force at the date of quotation. Any changes in rates will affect the quoted price and will be reflected in the final invoice.
6. If additional goods are removed extra charges will be applied and the customer agrees to pay for the removal of additional goods.
7. The customer will be responsible for any goods left behind, or goods taken away in error.
8. The customer authorises the said company to act as agents for the customer and will allow any action to be taken for the protection of the goods in transit or held in storage. The customer will pay any charges resulting from such actions.
9. Costs associated with storage will be paid in advance with a proportional adjustment for any broken period.
10. The said company shall only deliver goods to the customer or to a person authorised by the customer.
11. The said company has the right to sell any goods for monies not paid by the customer within 3 calendar months after payment has become due. Proceeds of the sale of the goods will be used to pay for outstanding storage and removal costs as well as any costs associated with the recovery of debts, and the balance will be paid to the customer.
12. If the goods are delayed on route by wrong declaration by the customer, or if the customer cannot accept immediate delivery of the goods, any costs associated with storage and an extra delivery will be additional to the quotation.
13. Unless the customer requests the said company to arrange for insurance and pays the premium prior to shipment, the goods will be carried at "Owners Risk".
14. The said company will not be liable for any loss or damage or failure to deliver goods caused by any delay in transit by sea or air.
15. The customer agrees to lodge any claim in writing within 7 days of delivery of goods.
16. A claim will not be reason to defer payment of removal or storage costs.
17. As per the weights and measures act, certified airline scales prior to departure will confirm the weight of your airfreight. If there is a discrepancy in the weight quoted at the time of collection and the confirmed weight we will notify you and charge/refund accordingly.
18. Shipments that are deemed as baggage on booking are quoted on a one-man pick up and a one-man delivery. If your cargo is deemed too heavy for one person to lift the cost of an extra man will be charged to your account.
19. Disassembly or Reassembly of furniture is not included in our standard quotes.
20. Goods cleaned professionally for entry into Australia should pass AQIS exam but we unfortunately cannot guarantee this.

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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